

OTM USAGE WITHIN DHL

OTM SIG Quarterly Meeting

AGENDA

- 1 Introduction about how we use OTM within DHL – 5 mins
- 2 Functional Overview – 10 mins
- 3 Requirements Standardization – 5 mins
- 4 Solution Standardization – 5 mins
- 5 Implementation Process – 5 mins
- 6 Value Benefits – 5 mins

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DHL CORPORATE STRUCTURE

Deutsche Post DHL

Deutsche Post 

The postal service
for Germany



The logistics company
for the world

WHO WE ARE?

Europe's largest postal service



Partner for e-commerce and a pioneer in secure digital communications



Deutsche Post DHL

No. 1 in international express delivery



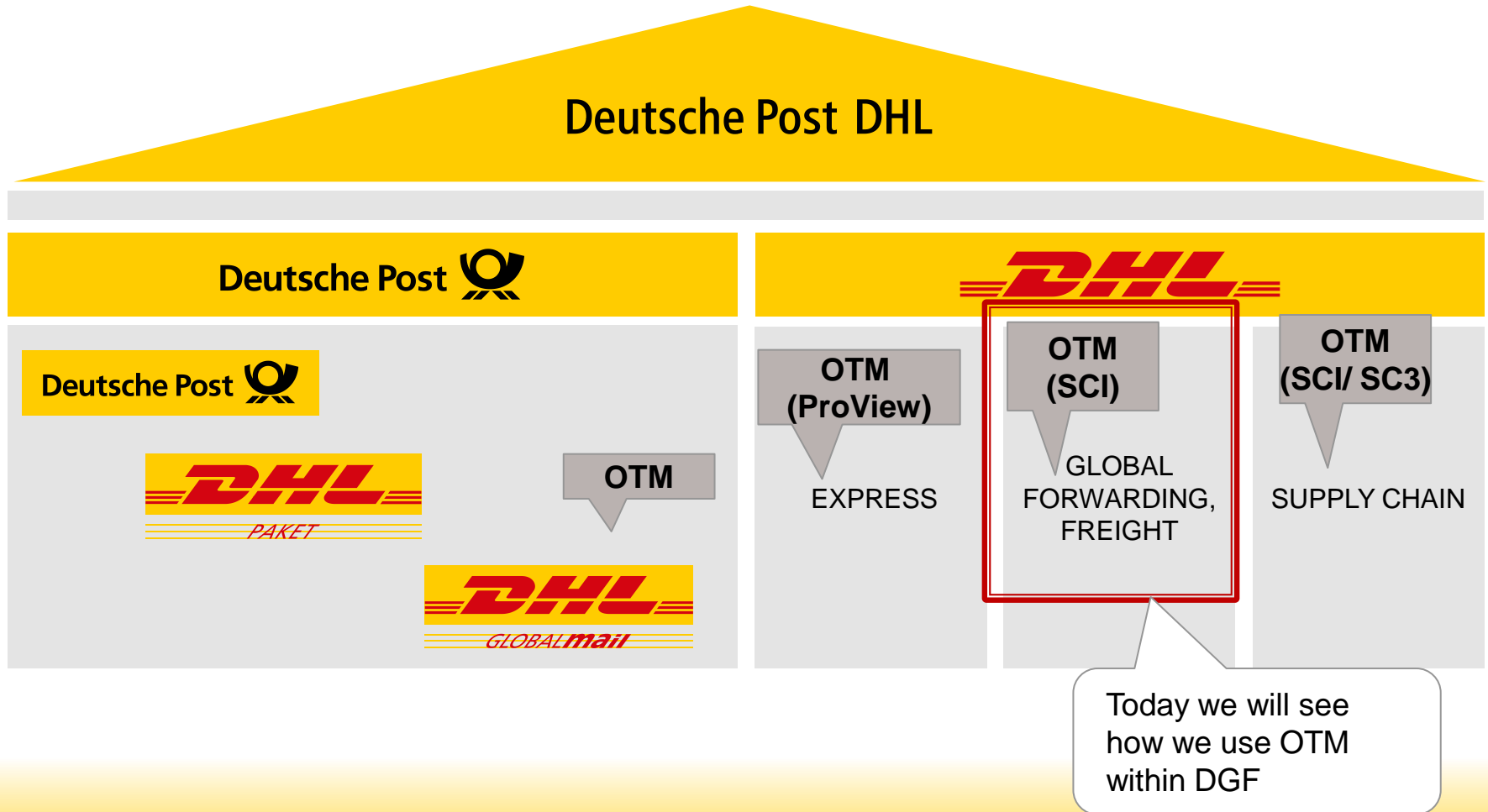
Leader in the forwarding business



No. 1 in contract logistics



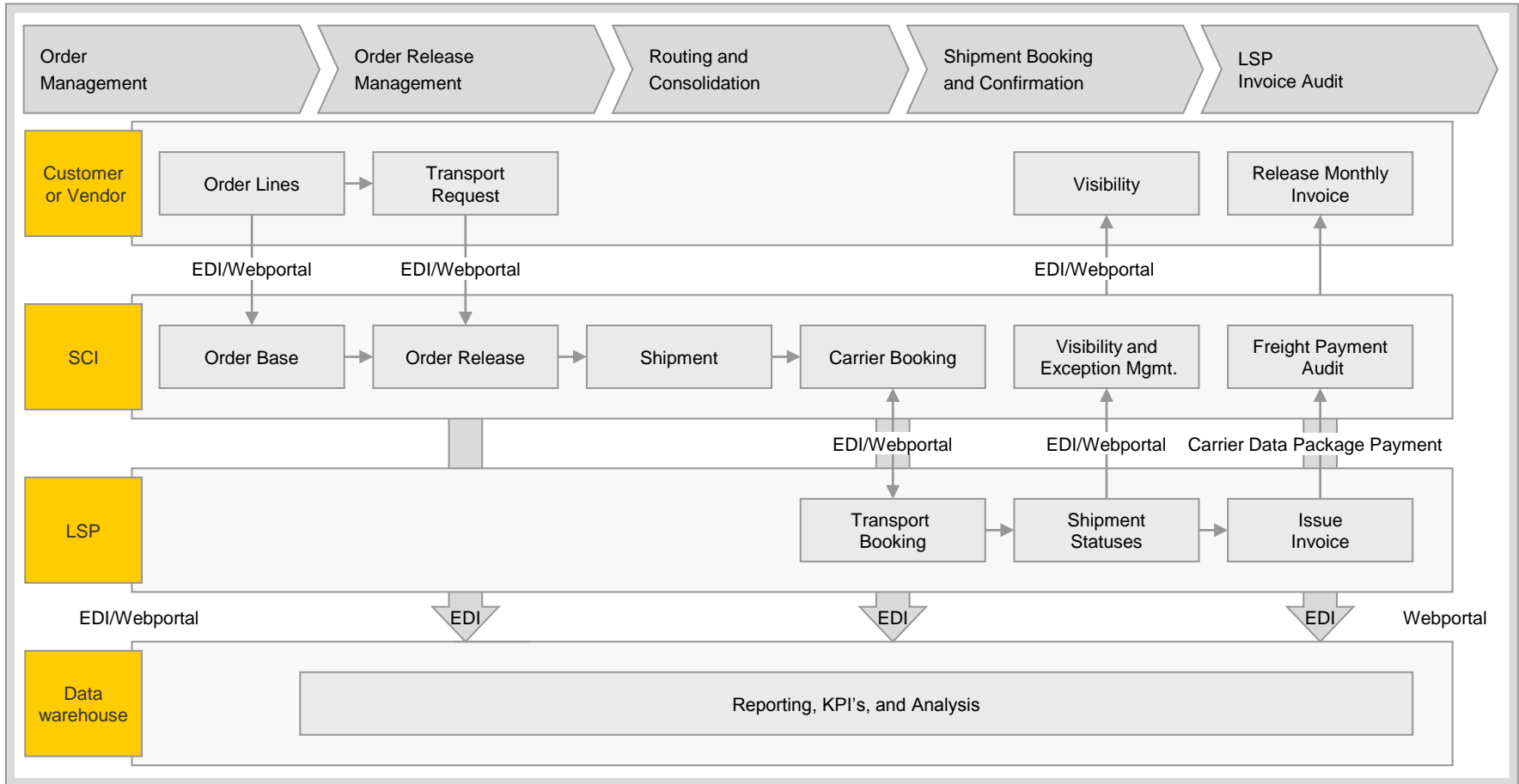
WHERE WE USE OTM WITHIN DPDHL?



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OPS & SYSTEMS FLOWS [NOT LIMITED]



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REQUIREMENTS & SOLUTION STANDARDISATION

Modularize the requirements and solution around OTM [not limited]

✓ Order Management

- Order Base
- Order Release

✓ Shipment Management

- Contract Management
- Bulk Plan
- Shipment Booking with LSP

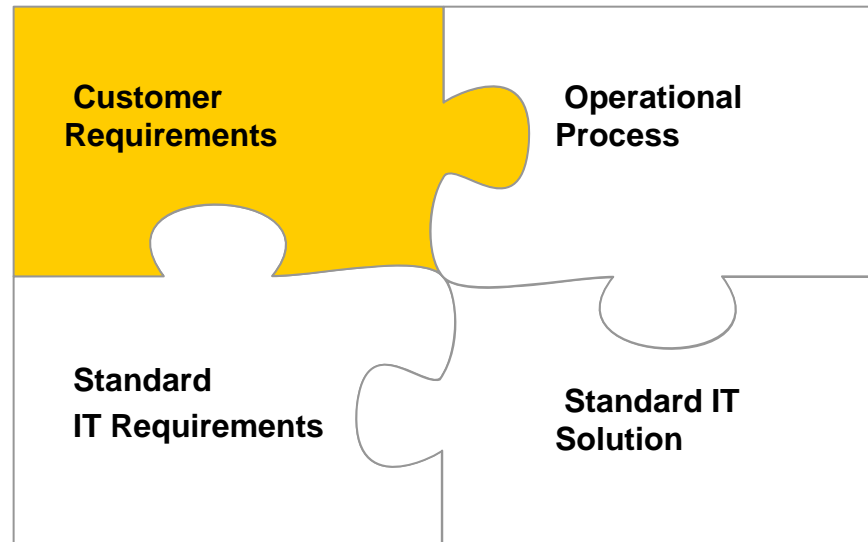
✓ Financials

- Freight Invoice Audit

✓ User Configuration

✓ SCEM

- Exception Management



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IMPLEMENTATION PROCESS [ONLY FEW LISTED]

- ✓ Collect the master data using predefined templates inline with OTM structure
- ✓ Use the solution defined as part of standardisation
- ✓ Copy configurations from the “base-lined master configuration domain”
- ✓ Add the configuration that are defined particular implementation (usually EDI flows and any other customer specific requirements)
- ✓ Unit & System Testing
- ✓ UAT
- ✓ Go Live & Hyper Care
- ✓ Steady State Support Handover

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VALUE BENEFITS

- ✓ To reduce time to market
- ✓ To drive re-use
- ✓ Provide solution standard across customers helps in on-going maintenance and support.
- ✓ Predictability of Quality, Costs and Timelines
- ✓ Ensure high level of standardisation in parallel allowing customization and optimization as required

THANK YOU!

